



IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of:

Jagannathan Shiva Shankar, et al.

Serial No.: 10/651,590

Filed: August 29, 2003

For: METHOD AND APPARATUS FOR
MEASURING HEALTH AND
PERFORMANCE OF A MESSAGING
SYSTEM

Confirmation No. 9696
Examiner: Phuoc H. Nguyen
Group Art Unit No. 2143

...
...

COMMENTS ON EXAMINER'S STATEMENT OF REASONS FOR ALLOWANCE

Mail Stop Issue Fee
Commissioner of Patents
P. O. Box 1450
Alexandria, Virginia 22313-1450

Sir:

Applicants have received the Notice of Allowability mailed January 23, 2008. The Notice included an Examiner's Statement of Reasons for Allowance ("Statement"). Applicants disagree with the Statement to the extent that any reasons given comprise anything other than a restatement of the claims as allowed. No fee is believed to be due for this paper. The Commissioner is hereby authorized to charge any applicable fee to our Deposit Account No. 50-1302.

Respectfully submitted,

HICKMAN PALERMO TRUONG & BECKER LLP

Dated: April 22, 2008

/ChristopherJPalermo#42056/Christopher J. Palermo
Reg. No. 42,056

2055 Gateway Place, Suite 550
San Jose, CA 95110-1089
Tel: (408) 414-1080, ext. 202
Fax: (408) 414-1076

CERTIFICATE OF MAILING

I hereby certify that this correspondence is being deposited with the United States Postal Service as first class mail in an envelope addressed to: Mail Stop Issue Fee, Commissioner for Patents, P. O. Box 1450, Alexandria, Virginia 22313-1450

on April 22, 2008by Teresa Austin
Teresa Austin